QuantMind Privacy Policy

Last updated	August 9, 2026
Type	Policy
Audience	Individual
Language	English

See version history

1. Overview

This Privacy Policy explains how QuantMind ("we," "us," "our") handles information in connection with this site, the QuantMind Expert Advisor ("EA"), the QuantMind Python app, and the QuantMind customer portal. QuantMind is a product of Quant Intelligence; this policy is specific to QuantMind and is separate from Quant Intelligence's corporate site and from every other Quant Intelligence product's own policies.

2. Information we collect

- **Account & contact information**, your name and email address, provided when you sign up, subscribe, or sign in. If you change the email address on your account, we keep a record of every address the account has used, with the date and details of each change. Your account has a permanent identifier that does not change when your email address does, and your subscription, license and record of agreement to our terms stay attached to it.
- **License & subscription information**, details needed to issue and manage your license key and subscription status.
- **License usage and activity status**, the checks that your license is valid and whether a copy of QuantMind is running under it, the name you give each copy if you give one, a random session code our server issues to each running copy so it keeps its place after a restart, and the IP address and time of each connection to our servers.

- **What stays on your machine**, your trading account number and the broker or funding company that holds it, your positions, orders, fills, balance and equity, the trading and risk settings you choose, your broker or funding-company password and login credentials, and the API key your prop firm or broker issues you for the app. QuantMind makes its trading decisions on your own machine, and none of this is sent to us. The EA uses your existing broker session inside your own MT5 terminal, and the app sends the API key only to your firm.
- **Site & product usage data**, standard technical data such as browser type, device, and pages visited.

3. How we use information

- To validate your license and deliver market data.
- To manage how many copies of QuantMind run under your license.
- To apply risk-management and trade-protection logic to the positions QuantMind manages on your behalf.
- To administer your subscription and respond to support requests.
- To understand aggregate usage and improve the product.

4. Data sharing

We do not sell your personal or trading data. We may share limited information with service providers who help us operate the platform, under confidentiality obligations, and only as needed to provide the service. Payments are handled by **Paddle.com Market Ltd** as merchant of record: Paddle is the seller for your purchase, processes the payment, handles any applicable sales tax or VAT, and appears on your statement. Your card details are held by Paddle and never reach us. We do not share your data with any other Quant Intelligence product; each is operated independently.

5. Cookies & tracking

This site runs no analytics product and no advertising or tracking scripts. What we see is what our hosting provider records in the course of serving pages. We do not sell personal information or share it with third parties for advertising purposes.

Two Google services are loaded on the pages of this site: **Google Translate**, which powers the language switcher, and **Google Fonts**, which serves the typefaces. When your browser loads them, Google receives your IP address, browser and device information, and the address of the page you are viewing, and may set its own cookies. If you select a machine-translated language, the page's text is sent to Google to be translated. This is processing carried out by Google under its own privacy policy, not by us. Full detail is in the cookie policy.

6. Legal basis for processing

QuantMind relies on your consent as the basis for processing your personal data, consistent with Saudi Arabia's Personal Data Protection Law (PDPL), overseen by the Saudi Data & AI Authority (SDAIA). Where applicable, we may also rely on other legal bases recognized under the law, such as performing a contractual obligation related to your subscription.

7. Data retention

We retain account, license, and trading-activity data for as long as your subscription is active, and for a limited period afterward as needed for legal, security, or support purposes.

8. Security

We apply reasonable technical and organizational measures to protect the information QuantMind processes. No connected trading system can be made completely risk-free from a security standpoint, you're responsible for keeping your own MT5 terminal, broker credentials, and customer-portal login secure.

9. Cross-border data transfers

Some data may be processed or stored outside Saudi Arabia. Any transfer of personal data outside the Kingdom is subject to the restrictions and safeguards imposed by the Saudi PDPL, and any such transfer will only be made in accordance with those requirements, including, where applicable, obtaining the necessary consents or safeguards.

10. Data breach notification

In the event of a security breach affecting personal data that is likely to result in serious harm to data subjects, Quant Intelligence intends to notify SDAIA within the legally required window, 72 hours of becoming aware of the breach, and to notify affected individuals where required.

11. Your rights

Under the Saudi PDPL and other applicable law in your jurisdiction, you may have the right to: access your personal data, correct it, request its deletion, and request its portability to another party. To exercise any of these rights, contact us at quantmind@quantintelligence.co

12. SDAIA registration

Quant Intelligence intends to register with SDAIA as a data controller, as required under the Saudi PDPL. This section is a statement of intent and does not represent confirmation that registration has been completed or that full compliance certification has been obtained.

13. Changes to this policy

This policy will change as the product develops. It will not change silently.

Material changes. If we begin collecting something new, use information for a new purpose, or send it to a recipient not listed here, we will tell you by email, to the address on your account, **before** that change takes effect, and the notice will say what has changed. Where the law requires your consent for the new processing, we will ask for it, and we will not rely on your silence.

Minor changes — clearer wording, a corrected detail, a new section that does not change what we do — take effect when published, and the "Last updated" date changes.

We keep every published version. If you want to see the version that applied on a particular date, ask us and we will send it.

14. Contact

Questions about this policy can be sent to quantmind@quantintelligence.co